

Equality Scheme for Northern Ireland Fire and Rescue Service (2024-2028)

Drawn up in accordance with Section 75 and Schedule 9 of the Northern Ireland Act 1998

People & Culture Directorate

March 2024



This Equality Scheme can be made available in a range of formats on request. Please contact us with your requirements (see below for contact details):

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Version Control		
Version	Date Approved	Date of Review
5	05/03/2024	01/01/2029

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Foreword

Section 75 of the Northern Ireland Act 1998 (the Act) requires public authorities, in carrying out their functions relating to Northern Ireland, to have due regard to the need to promote equality of opportunity and regard to the desirability of promoting good relations across a range of categories outlined in the Act¹.

Since 2001, Northern Ireland Fire & Rescue Service (NIFRS) has had an Equality Scheme in place setting out proposals for fulfilling the Section 75 statutory duties. The Scheme was revised in 2016 and has now been further reviewed to ensure it is relevant and up to date for 2024 and the foreseeable future.

The NIFRS Board and Executive Leadership Team are committed to having an Equality Scheme that effectively brings about positive outcomes for the nine equality dimensions. We will commit to having in place appropriate resources and internal arrangements to make sure the statutory equality duties are complied with as fully as possible. We will raise awareness of revised Scheme commitments and obligations through ongoing communication and also provision of training to employees and Board Members. This will have an emphasis on equality-proofing NIFRS strategies and policies and facilitating meaningful consultation with stakeholders.

As Chairperson and Chief Fire & Rescue Officer, we will ensure the Section 75 statutory duties are implemented across all corporate functions. We acknowledge that mainstreaming equality into all that we do involves active engagement with our employees and with our external stakeholders across the wider community. In keeping with previous versions of our Equality Scheme, this revised Scheme continues to offer a complaint mechanism for any individual directly impacted by what may be a failure on the part of NIFRS to comply with the Scheme.

On behalf of Northern Ireland Fire & Rescue Service Board it gives us pleasure to endorse the revised NIFRS Equality Scheme, drawn up in accordance with Section 75

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¹ See section 1.1 of our Equality Scheme.

and Schedule 9 of the Northern Ireland Act 1998 and Equality Commission for Northern Ireland guidelines.

Jay Colville

Chairperson, NIFRS Board

Aidan Jennings

Chief Fire & Rescue Officer

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May 2024

Chapter 1: Section 75 of the Northern Ireland Act 1998

1.1 Introduction

Section 75 of the Northern Ireland Act 1998 (the Act) requires Northern Ireland Fire & Rescue Service to comply with 2 statutory duties:

Section 75 (1)

In carrying out our functions relating to Northern Ireland we are required to have due regard to the need to promote equality of opportunity between:

- persons of different religious belief, political opinion, racial group, age, marital status or sexual orientation;
- men and women generally;
- persons with a disability and persons without;
- persons with dependants and persons without.

Section 75 (2)

In addition, without prejudice to the obligations above, in carrying out our functions in relation to Northern Ireland we are required to have regard to the desirability of promoting good relations between persons of different religious belief, political opinion or racial group.

"Functions" include the "powers and duties" of a public authority². This includes our employment and procurement functions. Please see below under Paragraph 1.3 for a detailed explanation of our functions.

² Section 98 (1) of the Northern Ireland Act 1998.

1.2 How we propose to fulfil the Section 75 duties in relation to the relevant functions of Northern Ireland Fire & Rescue Service

Schedule 9 4. (1) of the Act requires NIFRS, as a designated public authority, to set out in an Equality Scheme how it proposes to fulfil the duties imposed by Section 75 in relation to its relevant functions. This Equality Scheme is intended to fulfil that statutory requirement. It is both a statement of our arrangements for fulfilling the Section 75 statutory duties and our plan for their implementation.

We are committed to the discharge of our Section 75 obligations in all parts of our organisation and we will commit the necessary available resources in terms of people, time and money to ensure that the Section 75 statutory duties are complied with and that our Equality Scheme can be implemented effectively. We also realise the important role that the community and voluntary sector and the general public have to play to ensure the Section 75 Statutory Duties are effectively implemented.

1.3 Who we are and what we do

NIFRS is funded by the Department of Health. We serve over 1.9 million people across the whole of Northern Ireland covering a geographic area of 5,500sq miles, responding to fires, road traffic collisions and other specialist rescue incidents. We also provide community safety education and advice.

The NIFRS Board is responsible for giving strategic leadership to the ongoing implementation of the Fire & Rescue Services (Northern Ireland) Order 2006 and to ensure NIFRS is resourced to meet its challenges. The organisation is strategically managed by the Chief Fire & Rescue Officer (Accounting Officer), assisted by the Executive Leadership Team comprising of the Deputy Chief Fire & Rescue Officer (Director of Corporate Governance & Improvement), Assistant Chief Fire & Rescue Officer (Director of Community Protection), Assistant Chief Fire & Rescue Officer (Director of Response & Operational Learning & Development), the Director of Finance & Support Services, and the Director of People & Culture.

The organisational structure of NIFRS is under review. At present the organisation is divided into 4 operational Command Areas – Northern, Southern, Eastern and Western. Area Commanders manage operational activity on a day-to-day basis and report to an Assistant Chief Fire & Rescue Officer. The 4 Area Commands are supported by 13 Districts, strategically placed across Northern Ireland and which create a community focus for NIFRS activities.

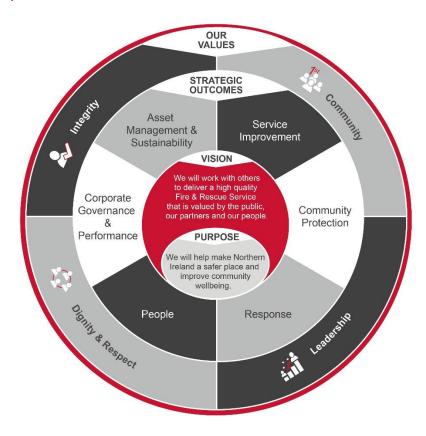
NIFRS Headquarters and the Regional Control Centre are both situated in Lisburn, Co Antrim; the Service Support Centre is situated at Boucher Crescent, Belfast; and the Fire & Rescue Service Learning and Development Centre is currently situated at Boucher Crescent, Belfast. A new Learning and Development College is in the final stages of construction in Cookstown, Co Tyrone; and the Fire & Rescue Service Learning and Development Centre will relocate to this site on completion in September 2024.

We employ over 2,020 people who provide the highest standard of fire and rescue service to the community. During 2023/24 our Regional Control Centre dealt with 34,697 emergency 999 calls and mobilised crews to 23,156 emergency incidents. Responding to emergencies and developing a safer community are at the heart of everything we do. Responding and protecting our community from fires, road traffic collisions and other emergency situations such as flooding, building collapses and chemical incidents is part of the daily life of a modern day Firefighter.

Our Firefighters either work as Wholetime (Full-time) or On Call (Part-time) Firefighters. Wholetime Firefighters are based at Fire Stations in the larger towns and cities throughout Northern Ireland and are organised into Watches (shifts) to crew Fire Wholetime Stations 24 hours a day. The exception being Antrim, Armagh, Coleraine and Omagh Fire Stations which are crewed by Wholetime Firefighters on a day duty roster (Monday to Friday 8am -6pm) and On Call Firefighter response outside these hours. Our On Call Firefighters live and work in their local town or village and respond to emergency calls in their area, when alerted by a pager, by making their way to their local Fire Station to meet the rest of the crew and respond to the incident. On Call Firefighters normally have other jobs as their primary employment but must be available to be at the Fire Station within 5 minutes to respond to emergency calls immediately.

Our Support employees are an integral part of service delivery and are based across our estate. Management and support service functions range across NIFRS including Finance and Procurement, Fleet & Engineering, Human Resources, Corporate Communications, Information and Communications Technology, Estates and general administration.

Our Purpose, Outcomes and Values



Chapter 2: Our arrangements for assessing compliance with the Section 75 duties

(Schedule 9 4. (2)(a))

2.1 Some of our arrangements for assessing our compliance with the Section 75 statutory duties are outlined in other relevant parts of this Equality Scheme (see paragraphs 4.1-4.35, 5.6, 6.8, 6.9, 10.1 and 10.2 below). In addition we have the following arrangements in place for assessing our compliance:

Responsibilities and reporting

2.2 The management arrangements put in place to enable NIFRS to carry out its statutory responsibilities and to conduct its business are illustrated at Appendix 1.

Management Structure

2.3

(a) NIFRS Board

NIFRS Board forms the statutory body responsible for all the activities of the organisation and is responsible for the overall policies of NIFRS. The Board comprises 12 Non-Executive Members, including a Non-Executive Chairperson and the Chief Fire & Rescue Officer. The Chair of the Board works closely with the Chief Fire & Rescue Officer to ensure that key and appropriate issues are brought to the Board for discussion in a timely manner. The Board is responsible for steering the strategic leadership of the organisation and for considering the managerial issues facing NIFRS in carrying out its statutory and other functions. Equality is a standard agenda item at Board Committee level.

(b) Chief Fire & Rescue Officer (Accounting Officer)

The Chief Fire & Rescue Officer is responsible for the overall performance of the executive functions of NIFRS. The Chief Fire & Rescue Officer is the designated Accounting Officer with responsibility for maintaining a sound system of internal control that supports the achievement of NIFRS policies, aims and objectives, whilst safeguarding public funds and assets. The Chief Fire & Rescue Officer is also the

accountable Equal Opportunities Officer which includes accountability for delivery of the Section 75 statutory duties.

(c) Executive Leadership Team

The Chief Fire & Rescue Officer meets with a group of Directors collectively known as the Executive Leadership Team. This team currently comprises the Deputy Chief Fire & Rescue Officer (Director of Corporate Governance & Improvement), Assistant Chief Fire & Rescue Officer (Director of Community Protection), Assistant Chief Fire & Rescue Officer (Director of Response & Operational Learning & Development), Director of People & Culture and the Director of Finance & Support Services.

The Executive Leadership Team is responsible for the implementation of NIFRS strategies and policies for key operational matters. It also plans and develops service delivery for the NIFRS Board and makes recommendations within national and local policy frameworks and guidelines. The Executive Leadership Team ensures that equality considerations are included in Corporate Plans and Annual Business Plans. Performance is managed through corporate business plans and is reported to the Board and to the Department of Health. The Equality, Diversity & Inclusion section is part of the People & Culture Directorate and implementation of equality and fairness is corporately considered as a responsibility for all members of the Executive Leadership Team.

(d) Individual Directorates

NIFRS Board manages service delivery through a structure of Directorates, each of which is led by a Director. The organisational structure of NIFRS is under review and the Directorates are currently as follows:

- People & Culture
- Finance and Support Services
- Governance & Improvement
- Response & Operational Learning & Development
- Community Protection

The quality of our service delivery and compliance is monitored regularly within the organisation against prescribed standards. We are also accountable through our procurement processes that specific service standards are met.

Accountability Structure

2.4

(a) Department of Health

The Department has a statutory duty to secure the provision of a Fire and Rescue Service for the population of Northern Ireland and for appointing a NIFRS Board. The Department is responsible for Fire Services legislation pertaining to Northern Ireland and for directing on effective stewardship of resources to maintain NIFRS.

(b) NIFRS Board

The NIFRS Board is accountable to the Department of Health and through it to the Northern Ireland Assembly. Through its Committees, the NIFRS Board ratifies and approves all statutory reports compiled in the organisation and this includes annual reporting to the Equality Commission for Northern Ireland.

External Relationships

- 2.5 In order to ensure the people who avail of our services have a stronger voice to influence the shape and range of our organisation and what we deliver, we are committed to building on the links already established with partner agencies including the Police Service of Northern Ireland, Northern Ireland Ambulance Service, Northern Ireland Water, Rivers Agency, Department of Agriculture, Environment & Rural Affairs and the Maritime & Coastguard Agency. Joint North-South partnership is also in place for the promotion of fire safety week across the whole of Ireland. We also participate in numerous local community partnerships to promote Home Fire Safety alongside Health & Social Care partners to assist the vulnerable in the community.
- 2.5.1 We will continue to develop links with other Government agencies, independent sector providers, voluntary and community groups representing all categories of persons specified in Section 75 of the Northern Ireland Act 1998, including Trade Unions and professional organisations and individuals.

NIFRS Equality, Diversity, Inclusion & Culture Steering Group

2.6 The Equality & Inclusion Steering Group' (EISG) was implemented following the

2016 Equality Scheme review, replacing the previous Equality & Diversity Forum. The

EISG was chaired by the Chief Fire & Rescue Officer and comprised managers from

across the organisation along with Trade Union representatives. Following a review of

the Equality Scheme in 2023, and in light of matters raised within 2023 HMI Report, the

EISG has been further remodelled to 'the Equality, Diversity, Inclusion and Culture

Steering Group'. The Group is chaired by a Board Member 'Champion' and is comprised

of managers from across the organisation along with Trade Union representatives. The

purpose of the Group is to contribute to and support the implementation of the statutory

equality duties across all corporate functions.

2.7 We are committed to the fulfilment of our Section 75 obligations in all parts of our

work.

2.8 Accountability for the effective implementation of our Equality Scheme lies with

the Chairperson and Chief Fire & Rescue Officer on behalf of the NIFRS Board. The

Director of People & Culture is responsible to the NIFRS Board for the development,

implementation and review of the Equality Scheme in accordance with Section 75 and

Schedule 9 of the Northern Ireland Act 1998, including any good practice or guidance

that has been or may be issued by the Equality Commission.

2.9 The Director of People & Culture has responsibility for implementation of this

Scheme in discharge of the NIFRS Board's duties under Section 75 and reporting

progress to the NIFRS Board.

2.10 If you have any questions or comments regarding our revised Equality Scheme,

please contact the NIFRS HR Manager (Equality, Diversity & Inclusion), at the address

Telephone: 02892 664221

Email: Equality@nifrs.org

given below and we will respond to you as soon as possible:

HR Manager, Equality, Diversity &

Inclusion

Northern Ireland Fire & Rescue Service

Fire & Rescue Service Headquarters

Lisburn

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- 2.11 Objectives and targets relating to the statutory duties will be integrated into our Strategic and Operational Business Plans³.
- 2.12 Employee job descriptions will reflect their contributions to the discharge of the Section 75 statutory duties and implementation of the Equality Scheme, where relevant.
- 2.13 NIFRS prepares an annual report on the progress we have made onimplementing the arrangements set out in this Equality Scheme to discharge our Section75 statutory duties (Section 75 Annual Progress Report).
- 2.14 The Section 75 Annual Progress Report will be sent to the Equality Commission by 31 August each year and will follow any guidance on annual reporting issued by the Equality Commission.
- 2.15 Progress on the delivery of Section 75 statutory duties will also be included in our NIFRS Annual Report.
- 2.16 The Section 75 Annual Progress Report is available on our website www.nifrs.org or by contacting HR Manager, Equality Diversity & Inclusion (contact details as above).
- 2.17 NIFRS liaises closely with the Equality Commission to ensure that progress on the implementation of our Equality Scheme is maintained.
- 2.18 Progress on implementing this Equality Scheme will be reported regularly to NIFRS Equality, Diversity, Inclusion & Culture Steering Group, chaired by a Board member and also to the Chief Fire & Rescue Officer, to the appropriate Board Committee and full Board, as appropriate. Progress will also be reported to the Executive Leadership Team as part of routine updates on implementation of Corporate and Annual Business Plans.
- 2.19 We will continue with our meetings with members of the Equality Commission Statutory Duty Unit at which Section 75 matters arise, from time to time.

³ See Appendix 4 'Timetable for measures proposed' and section 2.11 of this equality scheme.

- 2.20 NIFRS will develop an action plan to promote equality of opportunity and good relations. This action plan will be completed in 2024 and is in addition to the NIFRS Equality Scheme.
- 2.21 The action measures that will make up our action plan will be relevant to our functions. The actions will be developed following a comprehensive review of the Equality Strategy and progress made against previous action plans. An Audit of Inequalities was carried out as part of the 5-year review of the Equality Scheme in 2016. This will be further reviewed in advance of drafting the action plan. The Audit of Inequalities will gather and analyse information across the Section 75 categories⁴ to identify the inequalities that exist for our service users and those affected by our policies⁵.
- 2.22 We are committed to ensuring action measures are specific, measurable, linked to achievable outcomes, realistic and time bound. Action measures will include performance indicators and timescales for their achievement.
- 2.23 We will develop any action plans for a period of between one and 5 years in order to align them with our corporate and business planning cycles. Implementation of the action measures will be incorporated into our business planning process.
- 2.24 We will seek input from our stakeholders and consult on our action plan before we send it to the Equality Commission; and thereafter when reviewing the plan as per the paragraph below.
- 2.25 We will monitor our progress on the delivery of our action measures annually and update the action plan as necessary to ensure that it remains effective and relevant to our functions and work.
- 2.26 We will inform the Equality Commission of any changes or amendments to our action plan and will also include this information in our Section 75 Annual Progress Report to the Commission. Our Section 75 Annual Progress Report will incorporate

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⁴ See section 1.1 of this Equality Scheme for a list of these categories.

⁵ See section 4.1 of this Equality Scheme for a definition of policies.

information on progress we have made in implementing our action plans/action measures.

2.27 Once completed our action plan will be available on the NIFRS website and also internally for staff on the Global Drive 'Document Management System' folder.
If you require the action plan in an alternative format please contact the HR Manager Equality, Diversity & Inclusion at the contact details provided at paragraph 2.10.

Chapter 3: Our arrangements for consulting

(Schedule 9 4. (2)(a)) - on matters to which a duty (S75 (1) or (2)) is likely to be relevant (including details of the persons to be consulted).

(Schedule 9 4. (2)(b)) on the likely impact of policies adopted or proposed to be adopted by us on the promotion of equality of opportunity.

- 3.1 NIFRS recognises the importance of consultation in all aspects of the implementation of our statutory equality duties. We will consult on our Equality Scheme, Action Plan and Equality Impact Assessments (EQIAs). Equality considerations will be included in all public consultations on any aspect of NIFRS activity.
- 3.2 We are committed to carrying out consultation in accordance with the following principles (as contained in the Equality Commission's guidance 'Section 75 of the Northern Ireland Act 1998 A Guide for Public Authorities (April 2010); also the Commission's 'An Outline Guide' (February 2012); and the Commission's 'Budgets and Section 75: a short guide' (2015)):
- 3.2.1 All formal consultation exercises carried out by NIFRS will seek the views of those directly affected by the matter/policy, the Equality Commission, representative groups of Section 75 categories, other public authorities, voluntary and community groups, our employees and recognised trade unions and such other groups who have a legitimate interest in the matter, whether or not they have a direct economic or personal interest.

For formal consultation exercises, initially all consultees (see Appendix 3), as a matter of course, will be notified (by email in the first instance; or post) of the matter/policy being consulted upon to ensure they are aware of all consultations. Thereafter, to ensure the most effective use of NIFRS and our consultees' resources, we will take a targeted approach to consultation for those consultees that may have a particular interest in the matter/policy being consulted upon and to whom the matter/policy is of particular relevance. Awareness of consultation will also be raised through our website and social media networks.

- 3.2.2 Consultation with all stakeholders will begin as early as possible. We will engage with affected individuals and representative groups to identify how best to consult or engage with them. We will ask our consultees what their preferred consultation methods are and will give consideration to these. Methods of consultation could include:
- Face-to-face meetings
- Focus groups
- Written documents with the opportunity to comment in writing
- Questionnaires
- Information/notification by email with an opportunity to opt in/opt out of the consultation
- Internet discussions and social media sites or
- Telephone consultations.

This list is not exhaustive and we may develop other additional methods of consultation more appropriate to key stakeholders and the matter being consulted upon.

3.2.3 We will consider the accessibility and format of our consultation methods in order to remove barriers to the consultation process. Specific consideration will be given as to how best to communicate with children and young people, people with disabilities (in particular people with learning disabilities) and minority ethnic communities. We take account of existing and emerging good practice.

Information will be made available, where reasonable and on request, in alternative formats⁶, normally in a timely manner and in as short a time frame as possible. We will endeavour that this will be within 20 days. If it is expected this may take longer, the HR Manager Equality, Diversity & Inclusion will write out providing the reason(s) for the delay and an estimated response date. Where the exact request cannot be met we will ensure a reasonable alternative is provided.

3.2.4 Specific training is provided to those facilitating consultations to ensure that they have the necessary skills to communicate effectively with consultees.

⁶ See Chapter 6 of our Equality Scheme for further information on alternative formats of information we provide.

- To ensure effective consultation with consultees⁷ on Section 75 matters, we 3.2.5 will develop a programme of awareness raising the Section 75 statutory duties and the commitments in our Equality Scheme by displaying information in this regard on our website and providing this to any service user or other engagement/consultative panels established.
- 3.2.6 The consultation period lasts for twelve weeks to allow adequate time for groups to consult amongst themselves as part of the process of forming a view. However, in exceptional circumstances when this timescale is not feasible (for example implementing UK wide legislation, meeting Health and Safety requirements, addressing urgent public safety matters or complying with Court judgements), we may shorten timescales to eight weeks or less before the policy is implemented. We may continue consultation thereafter and will review the policy as part of our monitoring commitments⁸.

Where, under these exceptional circumstances, we must implement a policy immediately, we may consult after implementation of the policy, in order to ensure that any impacts of the policy are considered.

- 3.2.7 If, for business reasons, a consultation exercise is to take place over a period when consultees are less able to respond, for example, over the summer or Christmas break, or if the policy under consideration is particularly complex, we will give consideration to the feasibility of allowing a longer period for the consultation.
- 3.2.8 We are conscious that affected individuals and representative groups may have different needs. We will take appropriate measures to ensure full participation in any meetings that are held. We will consider for example the time of day, the accessibility of the venue, how the meeting is to be conducted, the use of appropriate language, and whether a signer and/or interpreter is necessary.
- 3.2.9 We make all relevant information available to consultees in appropriate formats to ensure meaningful consultation. This includes detailed information on the policy proposal being consulted upon and any relevant quantitative and qualitative data.

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⁷ Please see Appendix 3 for a list of our consultees.

⁸ Please see below at 4.27 to 4.35 for details on monitoring.

- 3.2.10 In making any decision with respect to a policy adopted or proposed to be adopted, we take into account any assessment and consultation carried out in relation to the policy.
- 3.2.11 We are committed to providing feedback to consultees in a timely manner. Following a formal consultation exercise, a feedback report will be prepared which includes summary information on the policy consulted upon, a summary of consultees' comments and a summary of our consideration of and response to consultees' input. Where appropriate, we will provide this feedback in formats suitable to consultees. (Please see also 6.3).
- 3.3 A list of our consultees is included in this revised Equality Scheme at Appendix 3. It can also be obtained from our website or by contacting HR Manager, Equality & Inclusion (contact details paragraph 2.10).
- 3.4 Our consultation list is not exhaustive and is reviewed on an annual basis to ensure it remains relevant to our functions and policies.
- 3.5 We welcome enquiries from any person/s or organisations wishing to be added to the list of consultees. Please contact the HR Manager, Equality & Inclusion to provide your contact details and have your areas of interest noted or have your name/details removed or amended (contact details at paragraph 2.10). Please also inform us at this stage if you would like information sent to you in a particular format or language.

Chapter 4: Our arrangements for assessing, monitoring and publishing the impact of policies

(Schedule 9 4. (2)(b); Schedule 9 4. (2)(c); Schedule 9 4. (2)(d); Schedule 9 9. (1); Schedule 9 9. (2))

Our arrangements for assessing the likely impact of policies adopted or proposed to be adopted on the promotion of equality of opportunity (Schedule 9 4. (2) (b))

- 4.1 In the context of Section 75, 'policy' is very broadly defined and it covers all the ways in which we carry out or propose to carry out our functions in relation to Northern Ireland. In respect of this Equality Scheme, the term policy is used for any (proposed/amended/existing) strategy, policy initiative or practice and/or decision, whether written or unwritten and irrespective of the label given to it, eg, 'draft', 'pilot', 'high level' or 'project'.
- 4.2 In making any decision with respect to a policy adopted or proposed to be adopted, we take into account any assessment and consultation carried out in relation to the policy, as required by Schedule 9 9. (2) of the Northern Ireland Act 1998.
- 4.3 NIFRS uses the tools of screening and EQIAs to assess the likely impact of a policy on the promotion of equality of opportunity and good relations. In carrying out these assessments we will relate them to the intended outcomes of the policy in question and will also follow Equality Commission guidance:
- the guidance on screening, including the screening template, as detailed in the Commission's guidance 'Section 75 of the Northern Ireland Act 1998 – A Guide for Public Authorities (April 2010)' and
- on undertaking an EQIA as detailed in the Commission's guidance 'Practical guidance on EQIA (February 2005)'.

Screening

- 4.4 The purpose of screening is to identify those policies that are likely to have an impact on equality of opportunity and/or good relations.
- 4.5 Screening is completed at the earliest opportunity in the policy development/review process. Policies which we propose to adopt will be subject to screening prior to implementation. For more detailed strategies or policies that are to be put in place through a series of stages, we will screen at various stages during implementation.
- 4.6 The lead role in the screening of a policy is taken by the policy lead officer/decision maker who has the authority to make changes to that policy. However, screening will also involve other relevant team members for example, those who implement the policy and employees from other relevant work areas, and guidance and support will be available from the HR Equality, Diversity & Inclusion team. Where possible we will include key stakeholders in the screening process.
- 4.7 The following questions are applied to all our policies as part of the screening process:
- What is the likely impact on equality of opportunity for those affected by this policy, for each of the Section 75 equality categories? (minor/major/none)
- Are there opportunities to better promote equality of opportunity for people within the Section 75 equality categories?
- To what extent is the policy likely to impact on good relations between people of a different religious belief, political opinion or racial group? (minor/major/none)
- Are there opportunities to better promote good relations between people of a different religious belief, political opinion or racial group?
- 4.8 In order to answer the screening questions, we gather all relevant information and data, both qualitative and quantitative. This may include Census data, local community

information, incident data and risk analysis, previous feedback from stakeholders, up to date articles and reports, and specific commissioned research. The list is not exhaustive. In taking this evidence into account we consider the different needs, experiences and priorities for each of the Section 75 equality categories. Any screening decision will be informed by this evidence.

- 4.9 Completion of screening, taking into account our consideration of the answers to all four screening questions set out in 4.7 above, will lead to one of the following 3 outcomes:
- the policy has been 'screened in' for EQIA
- the policy has been 'screened out' with mitigation⁹ or an alternative policy proposed to be adopted
- the policy has been 'screened out' without mitigation or an alternative policy proposed to be adopted.
- 4.10 If screening concludes that the likely impact of a policy is 'minor' in respect of one or more of the equality of opportunity and/or good relations categories, we may on occasion decide to proceed with an EQIA, depending on the policy. If an EQIA is not to be conducted we will nonetheless consider measures that might mitigate the policy impact as well as alternative policies that might better achieve the promotion of equality of opportunity and/or good relations. Where we mitigate we will outline in our screening template the reasons to support this decision together with the proposed changes, amendments or alternative policy.

This screening decision will be 'signed off' by the appropriate policy lead within NIFRS.

4.11 If our screening concludes that the likely impact of a policy is 'major' in respect of one, or more, of the equality of opportunity and/or good relations categories, we will normally subject the policy to an EQIA. This screening decision will be 'signed off' by the appropriate policy lead within NIFRS.

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⁹ Mitigation – Where an assessment (screening in this case) reveals that a particular policy has an adverse impact on equality of opportunity and / or good relations, a public authority must consider ways of delivering the policy outcomes which have a less adverse effect on the relevant Section 75 categories.

- 4.12 If our screening concludes that the likely impact of a policy is 'none', in respect of all of the equality of opportunity and/or good relations categories, we may decide to screen the policy out. If a policy is 'screened out' as having no relevance to equality of opportunity or good relations, we will give details of the reasons for the decision taken. This screening decision will be 'signed off' by the appropriate policy lead within NIFRS.
- 4.13 As soon as possible following the completion of the screening process, the screening template, signed off and approved by the lead officer responsible for the policy, will be made available on our website at www.nifrs.org and on request from Equality, Diversity & Inclusion Manager (contact details at Section 2.6).
- 4.14 If a consultee, including the Equality Commission, raises a concern about a screening decision based on supporting evidence, we will review the screening decision.
- 4.15 Our screening reports are published quarterly [see below at paragraphs 4.20-4.22 and 4.23 for details].

Equality Impact Assessment

- 4.16 An EQIA is a thorough and systematic analysis of a policy, whether that policy is formal or informal, and irrespective of the scope of that policy. The primary function of an EQIA is to determine the extent of any impact of a policy upon the Section 75 categories and to determine if the impact is an adverse one. It is also an opportunity to demonstrate the likely positive outcomes of a policy and to seek ways to more effectively promote equality of opportunity and good relations.
- 4.17 Once a policy is screened and screening has identified that an EQIA is necessary, we will carry out the EQIA in accordance with Equality Commission guidance. The EQIA will be carried out as part of the policy development process, before the policy is implemented.
- 4.18 Any EQIA will be subject to consultation at the appropriate stage(s). (For details see above Chapter 3 "Our Arrangements for Consulting".) Our arrangements for publishing the results of the assessments of the likely impact of policies we have

adopted or propose to adopt on the promotion of equality of opportunity (Schedule 9 4. (2) (d); Schedule 9 9. (1)).

4.19 We will make the results of our screening and EQIA assessments publicly available detailing the likely impact of our policies on the promotion of equality of opportunity and good relations.

What we publish

- 4.20 Screening reports are published quarterly. Screening reports detail:
- All policies screened by NIFRS over the three month period
- A statement of the aim(s) of the policy/policies to which the assessment relates
- Consideration given to measures which might mitigate any adverse impact
- Consideration given to alternative policies which might better achieve the promotion of equality of opportunity;
- Screening decisions, ie:
 - whether the policy has been 'screened in' for EQIA;
 - whether the policy has been 'screened out' with mitigation or an alternative policy proposed to be adopted;
 - whether the policy has been 'screened out' without mitigation or an alternative policy proposed to be adopted;
- Where applicable, a timetable for conducting EQIAs;
- A link to the completed screening template(s) on our website.
- 4.21 For details on the availability of our screening templates please refer to 4.13.
- 4.22 EQIA reports are published once the impact assessment has been completed. These reports include:
- A statement of the aim of the policy assessed
- Information and data collected
- Details of the assessment of impact(s)
- Consideration given to measures which might mitigate any adverse impact

- Consideration given to alternative policies which might better achieve the promotion of equality of opportunity
- Consultation responses
- The decision taken
- Future monitoring plans.

How we publish the information

4.23 All information we publish is accessible and can be made available in alternative formats on request. Please see 6.

Where we publish the information

- 4.24 The results of our assessments (screening reports and completed templates, the results of EQIAs) will be available on our website or by contacting our Equality Manager, (contact details at Section 2.6).
- 4.25 In addition to the above, screening reports (electronic link or hard copy on request if more suitable for recipients) which include all policies screened over a 3 month period are also sent directly to all consultees on a quarterly basis.
- 4.26 We will inform the general public about the availability of this material through communications such as press releases where appropriate.

Arrangements for monitoring any adverse impact of policies we have adopted on equality of opportunity

(Schedule 9 4. (2)(c))

- 4.27 Monitoring can assist us to deliver better public services and continuous improvements. Monitoring Section 75 information involves the processing of sensitive personal data (data relating to the racial or ethnic origin of individuals, sexual orientation, political opinion, religious belief, etc). In order to carry out monitoring in a confidential and effective manner, NIFRS follows guidance from the Office of the Information Commissioner and the Equality Commission.
- 4.28 We monitor any adverse impact on the promotion of equality of opportunity of policies we have adopted. We also endeavour to monitor more broadly to identify

opportunities to better promote equality of opportunity and good relations in line with Equality Commission guidance.

- 4.29 The systems we have established to monitor the impact of policies and identify opportunities to better promote equality of opportunity and good relations are:
- The collection, collation and analysis of existing relevant primary and secondary quantitative and qualitative data across all nine equality categories on an ongoing basis.
- There are particular challenges associated with collecting Section 75 related data for those accessing services delivered by an Emergency Service such as NIFRS. The Equality Diversity & Inclusion team will work with colleagues in Community Protection directorate and also with the Operations Risk Management team to consider statistical information held and commission new data if necessary.
- 4.30 If a period of monitoring and evaluation shows that a policy results in greater adverse impact than predicted, or if opportunities arise which would allow for greater equality of opportunity to be promoted, we will ensure that the policy is revised to achieve better outcomes for relevant equality groups.
- 4.31 We review our EQIA monitoring information on an annual basis. Other monitoring information is reviewed on an ongoing basis.

Arrangements for publishing the results of our monitoring (Schedule 9 4. (2)(d))

- 4.32 Schedule 9 4. (2) (d) requires us to publish the results of the monitoring of adverse impacts of policies we have adopted. However, we are committed to monitoring more broadly and the results of our policy monitoring are published as follows.
- 4.33 EQIA monitoring information is published as part of our Section 75 Annual Progress Report (see Section 2.6).

- 4.34 Monitoring information will also be published and made available on the NIFRS website.
- 4.35 All information published is accessible and can be made available in alternative formats on request. Please see 6.3 for details.

Chapter 5: Staff training

(Schedule 9 4.(2)(e))

Commitment to staff training

- 5.1 We recognise that awareness raising and training play a crucial role in the effective implementation of our Section 75 duties.
- 5.2 Both our Chairperson and Chief Fire & Rescue Officer on behalf of the NIFRS Board wish to positively communicate the commitment of NIFRS to the Section 75 statutory duties. To this end we have introduced an effective communication and training programme for new and existing employees and will ensure that our commitment to the Section 75 statutory duties is made clear in all relevant publications.

Training objectives

- 5.3 NIFRS has a training plan for employees under the following objectives:
- to raise awareness of the provisions of Section 75 of the Northern Ireland Act 1998, our Equality Scheme commitments and the particular issues likely to affect people across the range of Section 75 categories, to ensure that our staff fully understand their role in implementing the Equality Scheme.
- to provide employees involved in the assessment of policies (screening and EQIA) with the necessary skills and knowledge to do this work effectively.
- to provide employees who deal with complaints in relation to compliance with our Equality Scheme with the necessary skills and knowledge to investigate and monitor complaints effectively.
- to provide employees involved in consultation processes with the necessary skills and knowledge to do this work effectively.
- to provide employees involved in the implementation and monitoring of the effective implementation of our Equality Scheme with the necessary skills and knowledge to do this work effectively.

Awareness raising and training arrangements

- 5.4 The following arrangements are in place to ensure all our employees, Directors and NIFRS Board Members are aware of and understand our equality obligations:
- We will develop a summary of this Equality Scheme and make it widely available.
- We will provide access to the full Equality Scheme for all employees; ensure that any queries or questions of clarification are addressed effectively.
- Employees will receive a briefing on this Equality Scheme within 6 months of the issue of the revised Scheme.
- The Section 75 statutory duties form part of induction training for new employees.
- Focused training is provided for key employees within NIFRS who are directly engaged in progressing implementation of our Equality Scheme commitments (for example those involved in research and data collection, policy development, service design, conducting EQIAs, consultation, monitoring and evaluation).
- Where appropriate, training will be provided to ensure employees are aware of the issues experienced by the range of Section 75 groups.
- When appropriate and on an ongoing basis, arrangements will be made to ensure employees are kept up to date with Section 75 developments.
- 5.5 Training and awareness raising programmes will, where relevant, be developed in association with the appropriate Section 75 groups and our employees.

In order to share resources and expertise, NIFRS will, where possible, work closely with other bodies and agencies, in particular with Department of Health partners from across the Health Trusts, in the development and delivery of training.

Monitoring and evaluation

- 5.6 Our training programme is subject to the following monitoring and evaluation arrangements:
- We evaluate the extent to which all participants in this training programme have acquired the necessary skills and knowledge to achieve each of the above objectives.
- The extent to which training objectives have been met will be reported on as part of the Section 75 Annual Progress Report, which will be sent to the Equality Commission.
- Equality, Diversity, Inclusion & Culture Steering Group review of further training needs requirements through engagement with Area Command, Headquarters and Training & Organisation Development line managers. The Station/Department and Area Audit programme also provides information on areas of need.

Chapter 6: Our arrangements for ensuring and assessing public access to information and services we provide

(Schedule 9 4. (2)(f))

- 6.1 NIFRS is committed to ensuring that the information we disseminate and the services we provide are fully accessible to all parts of the community in Northern Ireland. We keep our arrangements under review to ensure that this remains the case.
- 6.2 We are aware that some groups will not have the same access to information as others. In particular:
- People with sensory, learning, communication and mobility disabilities may require printed information in other formats.
- Members of ethnic minority groups, whose first language is not English, may have difficulties with information provided only in English.
- Children and young people may not be able to fully access or understand information.

Access to information

- 6.3 To ensure equality of opportunity in accessing information, we provide information in alternative formats on request, where reasonably practicable. Where the exact request cannot be met we will ensure a reasonable alternative is provided.
- 6.3.1 Alternative formats may include Easy Read, large print or Braille. Audio formats or translation to other languages, to meet the needs of those for whom English is not their first language, are available on NIFRS website via Reachdeck. NIFRS is committed to liaising with representatives of young people and disability and minority ethnic organisations and taking account of existing and developing good practice.
- 6.3.2 We will respond to requests for information in alternative formats in a timely manner. As stated previously at 3.2.3, information will be made available, on request, in alternative formats, usually within 20 working days. If it is expected this may take longer, the HR Manager Equality, Diversity & Inclusion will write out providing the

reason(s) for the delay and an estimated response date. Where the exact request cannot be met we will ensure a reasonable alternative is provided.

- 6.3.3 We have both community safety information and safety literature available on www.nifrs.org, including specific advice targeted at children, young persons, and those most at risk. The Reachdeck assistive tool available within the website allows this information to be translated in text format to over 100 languages, to be read aloud in excess of 60 languages, to be simplified, text to be enlarged and screen tinting facilities.
- 6.4 In disseminating information through the media we will use our website and social media networks in the first instance. We may also use press advertisements and statements where appropriate.
- 6.5 Published information including Corporate Plans, Annual Business Plans, Annual Reports, Equality News and Section 75 information is displayed on the NIFRS website and will be made available in alternative formats as appropriate.

Access to services

- 6.6 NIFRS is committed to ensuring that all of our services are fully accessible to everyone in the community across the Section 75 categories. We also adhere to the relevant provisions of current anti-discrimination legislation.
- 6.7 We are committed to providing appropriate interpreting services in the context of a Fire & Rescue Service and ensuring accessibility of our buildings and facilities.

Assessing public access to information and services

- 6.8 We are committed to monitoring on an ongoing basis across all of our functions, in relation to access to information and services. This is to ensure that equality of opportunity and good relations are promoted. This activity includes:
- Access to interpreting/translation services
- Monitoring of complaints
- Consideration and implementation of reasonable adjustments under the Disability
 Discrimination Act 1995

- Satisfaction Surveys
- Article 55 Review
- Voluntary Undertaking Agreement between NIFRS and Equality Commission for Northern Ireland reporting (subsumed into triennial Article 55 Review as of 2010)

Chapter 7: Timetable for measures we propose in this Equality Scheme

(Schedule 9 4. (3)(b))

- 7.1 Appendix 4 outlines our timetable for all measures proposed within this Equality Scheme. The measures outlined in this timetable will be incorporated into our business planning processes.
- 7.2 This timetable differs from and is in addition to our commitment to developing specific action plans/action measures to address inequalities and further promote equality of opportunity and good relations. We have included in our Equality Scheme a commitment to develop an action plan. Accordingly, this commitment is listed in the timetable of measures at Appendix 4. For information on these action measures please see Section 2.6.

Chapter 8: Our complaints procedure

(Schedule 9 10.)

- 8.1 NIFRS is responsive to the view of members of the public. We will endeavour to resolve all complaints made to us.
- 8.2 Schedule 9 paragraph 10 of the Act refers to complaints. A person can make a complaint to a public authority if the complainant believes he or she may have been directly affected by an alleged failure of the authority to comply with its approved Equality Scheme.

If the complaint has not been resolved within a reasonable timescale, the complaint can be brought to the Equality Commission.

8.3 A person wishing to make a complaint that NIFRS has failed to comply with its approved Equality Scheme should contact:

Director of People & Culture

Northern Ireland Fire & Rescue Service

Fire & Rescue Service Headquarters

1 Seymour Street

Lisburn

BT27 4SX

Or via email to customerscharter@nifrs.org or alternatively, the complaint can be submitted via the NIFRS website at Complaints - Northern Ireland Fire & Rescue Service (www.nifrs.org).

- 8.4 We will in the first instance acknowledge receipt of a complaint within 5 working days of receipt.
- 8.5 An internal investigation of the complaint will be carried out and a response issued to the complainant normally within 15 working days, in keeping with timescales outlined in the NIFRS Citizens Charter. As more complex complaints may take longer to

investigate, the complainant will be kept informed during each stage of the investigation of the complaint until the matter has been resolved. We will commit to issuing a response within one month of the date of receiving the letter of complaint. Under certain circumstances, if the complexity of the matter requires a longer period, the period for response to the complainant may be extended to 2 months. In those circumstances, the complainant will be advised of the extended period within one month of making the complaint.

- 8.6 During the process the complainant will be kept fully informed of the progress of the investigation into the complaint and of any outcomes.
- 8.7 In any subsequent investigation by the Equality Commission, NIFRS will cooperate fully, providing access in a timely manner to any relevant documentation that the Equality Commission may require.

Similarly, NIFRS will co-operate fully with any investigation by the Equality Commission under sub-paragraph 11 (1)(b) of Schedule 9 to the Northern Ireland Act 1998.

8.8 NIFRS will make all efforts to implement promptly and in full any recommendations arising out of any Commission investigation.

Chapter 9: Publication of our Equality Scheme

(Schedule 9 4. (3) (c))

- 9.1 Our Equality Scheme is available free of charge via email, or in print form. If you require the action plan in an alternative format please contact the HR Manager, Equality, Diversity & Inclusion (contact details provided at paragraph 2.10).
- 9.2 Our Equality Scheme is also available on our website at www.nifrs.org
- 9.3 The following arrangements are in place for the publication of our Equality Scheme to ensure equality of access:
- We will make every effort to communicate widely the existence and content of our Equality Scheme. This includes NIFRS website postings and direct emails/letters to groups representing the categories in Section 75.
- We will email a link to our approved Equality Scheme to our consultees on our consultation lists. Other consultees without e-mail will be notified by letter that the Scheme is available on request. We will respond to requests for the Equality Scheme in alternative formats in a timely manner, within as short a time as possible.
- Our Equality Scheme will be made available on request in alternative formats such as Braille, large print, audio formats (CD, mp3, DAISY) and in minority languages to meet the needs of those not fluent in English.
- A summary version of this Scheme will also be made available.
- 9.4 For a list of our stakeholders and consultees please see Appendix 3 of the Equality Scheme, visit our website at www.nifrs.org or contact the HR Manager, Equality, Diversity & Inclusion (contact details provided at paragraph 2.10).

Chapter 10: Review of our Equality Scheme

(Schedule 9 8. (3))

10.1 As required by Schedule 9, Paragraph 8 (3) of the Northern Ireland Act 1998 we will conduct a thorough review of this Equality Scheme. This review will take place either within five years of submission of this Equality Scheme to the Equality Commission or within a shorter timescale to allow alignment with the review of other planning cycles. A review will also be carried out in the event of the Equality Commission instigating a review programme across public authorities.

The review will evaluate the effectiveness of our Scheme in relation to the implementation of the Section 75 statutory duties relevant to our functions in Northern Ireland.

10.2 In undertaking this review we will follow any guidance issued by the Equality Commission. A report of this review will be made public at www.nifrs.org, at NIFRS Board level and also sent to the Equality Commission.

Appendix 1: Northern Ireland Fire & Rescue Service Organisation Chart

Executive Leadership Team

Chief Fire & Rescue Officer

Director of Corporate Governance & Improvement

(Deputy Chief Fire & Rescue Officer) Director of Community Protection

(Assistant Chief Fire & Rescue Officer) Director of
Response &
Operational
Learning &
Development

(Assistant Chief Fire & Rescue Officer) Director of Finance & Support Services

Director of People & Culture



Appendix 2: Example groups relevant to the Section 75 categories for Northern Ireland purposes

Please note, this list is for illustration purposes only, it is not exhaustive.

Category	Example groups
Religious belief	Protestant, Catholic, people of other Christian denominations, Buddhist; Hindu; Jewish; Muslim; Sikh; other faiths, people with no religious belief
	For the purposes of Section 75, the term "religious belief" is the same definition as that used in the Fair Employment & Treatment (NI) Order10. Therefore, "religious belief" also includes any perceived religious belief (or perceived lack of belief) and, in employment situations only, it also covers any "similar philosophical belief".
Political opinion ¹¹	Nationalist generally; Unionists generally; members/supporters of other political parties.
Racial group	White people; Chinese; Indians; Pakistanis; Bangladeshis, people of mixed ethnic background; Black people, Polish; Roma; Travellers.
Men and women generally	Men (including boys); women (including girls) Trans-gendered people; Transsexual people.
Marital status	Married people, unmarried people, divorced people, civil partners; separated people; widowed people.
Age	Children, young people under 18; people aged between 18-65; people over 65.

¹⁰ See Section 98 of the Northern Ireland Act 1998, which states: "In this Act..." political opinion" and "religious belief" shall be construed in accordance with Article 2(3) and (4) of the Fair Employment & Treatment (NI) Order 1998."

¹¹ As Above

Persons with a disability	Persons with disabilities as defined by the Disability Discrimination Act 1995 (DDA).
Persons with dependants	Persons with personal responsibility for the care of a child; for the care of a person with a disability; or the care of a dependant older person.
Sexual orientation	Heterosexual people; bisexual people; gay or lesbian people.

Appendix 3: List of consultees

If there is an organisation, group or individual that you feel might be able to contribute as stakeholder consultee of NIFRS, please let us know.

ACCORD Northern Ireland

Action Cancer

Action for Children

Action Deaf Youth

Action on Hearing Loss NI

Adapt NI

Adopt NI

Advice NI

Age NI

Alliance Party

Al-Nisa Association

Alzheimer's Society

Antrim and Newtownabbey Borough Council

Ards and North Down Borough Council

Armagh City, Banbridge and Craigavon Borough Council

Armagh Traveller's Support Group

Arthritis Care NI

Arts and Disability Forum

Association of Baptist Churches in Ireland

Autism Initiatives NI

Autism NI

Barnardos

Belfast Butterfly Club

Belfast City Council

Belfast Gurdwara

Belfast Islamic Centre

Black Youth Network

Board of Social Witness, Presbyterian Church in Ireland

British Deaf Association NI

Bryson House

Cancer Focus NI

Cara-friend

Carers Northern Ireland

Causeway Coast and Glens District Council

Cedar Foundation

Centre for Childcare Research

Chief Officers 3rd Sector

Children in NI

Children's Law Centre

Chinese Welfare Association

Church of Ireland Board for Social Responsibility

Commissioner for Children and Young People

Commissioner for Older People in NI

Committee on the Administration of Justice (CAJ)

Community Development and Health Network

Community Fund NI

Community Information Network (Fermanagh Trust)

Community Relations Council

Conservation NI

Co-operation Ireland

Corrymeela Community

Council for Catholic Maintained Schools

Council on Social Responsibility (Methodist Church)

Craigavon Traveller's Support Committee

Crossroads Young Carers Project

Democratic Unionist Party

Department of Agriculture and Rural Development

Dept of Culture, Arts and Leisure

Department of Education

Department of Employment and Learning NI

Department of Enterprise, Trade and Investment

Department of Environment

Department of Health, Social Service and Public Safety

Department of Justice

Department for Infrastructure

Department for Communities

Derry City and Strabane District Council

Derry Travellers Support Group

Derry Well Woman

Diabetes UK

Disability Action

Disability Action NW

Down's Syndrome Association

Early Years

East Belfast Community Development Agency

Education authority

Employers for Disability NI

Homeless Connect

incredABLE

Equality Coalition

Equality Commission 1

Extern

Falls Community Council

FBU

Fermanagh and Omagh District Council

Fermanagh Womens Network

Fire & Rescue Service Association

Gingerbread Northern Ireland

Greater Shankill Integrated Services for Children and Young

People

Green Party NI

Headway

Health and Social Care Board

Lisburn and Castlereagh City Council

Local Government Staff Commission for NI

Magherafelt Womens Group

Mediation NI

MENCAP

Mid and East Antrim Borough Council

Mid-Ulster Council

Mind Yourself!

Mindwise

Multiple Sclerosis Society NI

Muscular Dystrophy Group NI

National Autistic Society NI

National Deaf Childrens Society

National Union of Students - Union of Students in Ireland

Newry & Mourne Senior Citizens' Consortium

Newry and Mourne Deaf Club

Newry, Mourne and Down District Council

Newry and Mourne Ethnic Minority Support Centre

Newtownabbey Senior Citizens Forum

NI Social Care Council

NI Youth Forum

Northern Ireland Ambulance Service

Northern Ireland Anti-Poverty Network

Northern Ireland Association for the Care and Resettlement of

Offenders

Northern Ireland Association for Mental Health

Inspire Wellbeing

NIPSA

Northern Ireland Chest Heart and Stroke Assn.

Northern Ireland Committee, Irish Congress of Trade Unions

Northern Ireland Council for Voluntary Action

Northern Ireland Dyslexia Assn

Northern Ireland Gay Rights Association

Northern Ireland Hare Krishna Temple

Northern Ireland Housing Executive

Northern Ireland Human Rights Commission

Northern Ireland Local Government Association

Northern Ireland Public Service Alliance NIPSA

North West Community Network

NSPCC NI

Office of the First Minister and Deputy First Minister

Omagh Traveller Support Group

Orchardville Society

Parents Advice Centre - Parenting NI

Parents and Professionals and Autism

People Before Profity Alliance

PHAB NI

POBAL

Positive Futures

Praxis Care

Press for Change

Prospects

PUP (Progressive Union Party)

Rainbow Project

Roman Catholic Archdiocese of Armagh

Roman Catholic Diocese of Down and Connor

Roman Catholic Diocese of Dromore

Royal National Institute for the Blind NI

Rural Community Network

SDLP

Sensory Impairment Team - Belfast Trust

Sensory Impairment Team - NHSST

Sensory Impairment Team - SHSST

Sinn Fein

South Eastern Health and Social Services Trust

Southern Health and Social Services Trust

Social Democratic and Labour Party

Speakability

Springboard

Start 360

STEP

The Irish Council of Churches

The Omnibus Partnership

Traditional Unionist Voice

Training for Women Network

Ulster Quaker Service

Unison

Unite

University of the 3rd age

Ulster University

UUP (Ulster Unionist Party)

Volunteer Now

VOYPIC

Wah Hep Chinese Community Association

West Belfast Partnership

Western Health and Social Services Trust

Womens Aid Federation NI

Womens Forum Northern Ireland

Womens Support Network

Youth Action NI

Youth Justice Agency

YouthLink NI

Appendix 4: Timetable for measures proposed

(Schedule 9 4.(3)(b))

Measure	Action Taken/ To Be Taken	Lead responsibility	Timetable
Aı	rangements for assessing our co	ompliance with S75 duties	
Have in place appropriate structures and reporting mechanisms [2.1]	Structures and reporting mechanisms established	Chief Fire & Rescue Officer	Ongoing
Ensure S75 duties are mainstreamed within the NIFRS [Intro]	S75 objectives and targets integrated into strategic and annual business plans [2.5]	Chief Fire & Rescue Officer, Director of People & Culture; HR Manager, Equality, Diversity & Inclusion	In line with corporate planning cycle
Employees' job descriptions and performance plans reflect S75 duties [2.7]	Responsibility for equality reflected in all current job descriptions	HR Manager, Employee Services & Resourcing	Ongoing
Prepare Section 75 Annual Progress Report (APR) and include section in NIFRS own Annual Report [2.8]	Information collated throughout year for inclusion in APR Article to be written for inclusion in NIFRS Annual Report	HR Manager, Equality, Diversity & Inclusion HR Manager, Equality, Diversity & Inclusion; Corporate Communications Manager	31 August (annually) Annually

Measure	Action Taken/	Lead responsibility	Timetable
modeare	To Be Taken	Loud reopensionicy	Timotable
	Action Pla	ın	
Development of updated Action Based Plan to include performance indicators and timescales. Aligned to corporate and business planning cycle [2.12]	Review of original DHSSPS business family literature review and audit of inequalities and consultation with voluntary/community sector carried out. Considered alongside internal NIFRS review of NIFRS Equality & Diversity Strategy, to identify inequalities specifically relevant to NIFRS business.	HR Manager, Equality, Diversity & Inclusion	September 2024
Consultation on draft action plan	Consult with stakeholders before submitting revised Equality Scheme to Equality Commission.	HR Manager, Equality, Diversity & Inclusion	September - November 2024
Finalised action plan published [2.19]	Publish on NIFRS website and promote internally as appropriate (e.g. Document Management System folder under Global Drive) for all employees and advise of its availability and take account of alternative formats etc.	HR Manager, Equality, Diversity & Inclusion	January 2025
Arrangements for monitoring progress in place [2.17]	Identify whether targets have been met – update plan as necessary.	HR Manager, Equality, Diversity & Inclusion in conjunction with other managers as appropriate	Every August in line with Annual Progress Report

	Action Taken/	11	T	
Measure	To Be Taken	Lead responsibility	Timetable	
	Arrangements for consulting			
Consultation list reviewed and updated	Review of consultees undertaken and preferred method/format of communication updated on central consultation list.	HR Manager, Equality, Diversity & Inclusion	Annually	
Training re. Consultation [3.2.4]	Specific training provided for those conducting consultations.	HR Manager, Equality, Diversity & Inclusion	Ongoing	
Equality Scheme and Action Plan consulted upon taking account of various methods, accessibility and alternative formats etc. [3.2.2]	Conduct as appropriate: Face-to-face meetings Specific Questionnaires Internet discussions	HR Manager, Equality, Diversity & Inclusion	September– November 2024	
Undertake programme of awareness raising to ensure effective consultation with consultees [3.2.5]	Develop information leaflet for consultees	HR Manager, Equality, Diversity & Inclusion	January 2024	
Take account of any assessment and consultation before decisions are taken regarding policies [3.2.10]	Outcome of impact assessment and analysis all consultation responses received.	Lead policy officer	Ongoing	
Provide feedback report to consultees in timely manner in formats suited to consultees [3.2.11]	As per consultation list update exercise we will provide feedback to consultees in their preferred format.	Lead policy officer(s)	Ongoing	

	Action Taken/		
Measure	To Be Taken	Lead responsibility	Timetable
	Screening	9	
Revise screening template and accompanying guidance notes. [4.3]	Review screening template and guidance notes to take account of ECNI guidance and to ensure approach remains relevant to NIFRS needs.	HR Manager, Equality, Diversity & Inclusion	Revised in May 2023 and will be reviewed annually
Develop screening report template and publish quarterly in accessible formats [4.15]	Template developed which includes policy aims, consideration of mitigation, alternative policies, screening decision, timetable for EQIA.	HR Manager, Equality, Diversity & Inclusion	Ongoing
	Report will be published quarterly on internet with links to each screening template. Will be issued to consultees as appropriate in their preferred format.	HR Manager, Equality, Diversity & Inclusion	Quarterly
EQIA timetable [4.16]	Where possible we will give advance notice to consultees of forthcoming EQIAs and the consultation periods associated with each.	Lead policy officer(s)	Ongoing
Publishing of EQIA reports [4.22]	EQIA reports and outcomes of consultation will be published on the internet and issued to consultees as appropriate in their preferred format.	Lead policy officer(s)	Ongoing
	The reports will include all information as per 4.22 of this Scheme.	HR Manager, Equality, Diversity & Inclusion	Ongoing

	Action Taken/		
Measure	To Be Taken	Lead responsibility	Timetable
	Monitorin	a	
Revision of policies as a result of monitoring [4.30]	We will collect and analyse qualitative and available quantitative data in order to monitor any adverse impact of policies we have adopted and also to identify opportunities to better promote equality of opportunity and good relations. We will do so in line with the Office of the Information Commissioner and ECNI.	Lead policy officer(s)	Ongoing
Review of monitoring information [4.31]	To ensure it is relevant and upto-date in relation to the policy.	Lead policy officer(s)	Over a one year period from implementing the policy.
Publication of monitoring information [4.33;4.34]	We will publish monitoring information in our S75 Annual Progress Report and also on our website and it will be made available in alternative formats on request.	HR Manager, Equality, Diversity & Inclusion	Ongoing and annually.
	Staff Traini	ng	
Development of summary scheme [5.4]	Summary of Equality Scheme to be published	HR Manager, Equality, Diversity & Inclusion	June 2024

Measure	Action Taken/	Lead responsibility	Timetable
modeure	To Be Taken	Loud reopensionicy	Timotable
Provide access to full copy of Scheme to all employees [5.4]	Full Scheme will be published on NIFRS website, accessible under the 'Policies Folder' within the Document Management System folder in the Global Drive available to all employee and made available in alternative formats on request.	HR Manager, Equality, Diversity & Inclusion	April 2024
Development of overall training programme in conjunction with S75 categories [5.5]	All staff will receive briefing on revised Equality Scheme via NIFRS Core Brief, email etc.	HR Manager, Equality, Diversity & Inclusion	Ongoing
	S75 awareness included in Induction Training, supervisory Equality, Diversity, Dignity and Fairness Training as well as other current diversity training initiatives.		
Awareness raising on the Section 75 statutory duties via consultative panels [3.2.5]	Guidance given on good practice engagement and consultation for managers to ensure effective consultation processes	HR Manager, Equality, Diversity & Inclusion	Ongoing
Focused training i.e. those involved in research and data collection, policy development, service design, conducting EQIAs, consultation, monitoring and evaluation [5.4]	Screening and EQIA "essentials" training will be held for policy lead officers and arranged as necessary. Develop training include various formats and levels of expertise, Introduction to subject by E-Learning package; Undertaking Screening, EQIA and Consultations for Policy Leads.	HR Manager, Equality, Diversity & Inclusion	Ongoing Introduction to Equality Screening & EQIA E-learning package launched October 2023

Update training [5.4]	Training will be kept up to date in line with ECNI guidance and employees will be advised accordingly.	HR Manager, Equality, Diversity & Inclusion	Ongoing
Evaluation of training [5.6]	Assess the extent to which those being trained have acquired the necessary skills and knowledge to e.g. undertake screening, conduct EQIAs etc. Provider Refresher training as required. Review of complaints received.	HR Manager, Equality, Diversity & Inclusion	Ongoing Ongoing Ongoing
Arrangements for e	nsuring and assessing public ac	cess to information and se	rvices we provide
Ensure information we disseminate and service we provide are fully accessible to all parts of the community in Northern Ireland [6.1]	Update of S75 consultation list will ask for preferred methods and formats of communication. We will use various media methods where appropriate. We will also use our website, Corporate Plan, Core Brief system, internal 'Fair Point Bulletin', Annual Progress Report etc.	HR Manager, Equality, Diversity & Inclusion Corporate Communications Manager	Ongoing Ongoing Ongoing
Provide information in alternative formats on request [6.3]	NIFRS translates community protection information into various languages to meet the needs of those not fluent in English. Provision Reachdeck assistive technology on website allowing translation to other languages, read aloud and simplify tools.	Director of Community Protection Corporate Communications Manager	Ongoing

	Will seek advice from those with specialist knowledge on how best to communicate with children and young people and also those with learning disabilities, older persons and those with mental illness. We will use the ECNI's 'Let's Talk, Let's Listen Guidance for public authorities on consulting and involving children and young people'.	HR Manager, Equality, Diversity & Inclusion	Ongoing
Provide interpreters and sign language interpreters [6.7]	NIFRS will review arrangements for interpreting services in emergency situation	HR Manager, Equality, Diversity & Inclusion	Ongoing
Ensure buildings are accessible [6.7]	Access audits will continue to be conducted for publicly accessed buildings and remedial work undertaken as appropriate to ensure accessibility. New builds accessible to the public take account of all access requirements.	Head of Facilities & Assets	Ongoing
Assessing access to information and services [6.8]	We will monitor uptake of interpreting services and requests for translations and alternative formats.	HR Manager, Equality, Diversity & Inclusion	Ongoing
Provide reasonable adjustments [6.8]	As above, public buildings are accessible to all service users, using reasonable adjustments where necessary for both service users and staff members.	Reasonable Adjustment Panel Head of Facilities & Assets	Ongoing
Monitor complaints [6.8]	We will monitor complaints received to identify areas where equality of opportunity and good relations could be improved.	HR Manager, Equality, Diversity & Inclusion	Ongoing

	Complaints Procedure			
How complaints are raised, timetable for responding etc.[8.1-8.7]	NIFRS has a Customer Charter containing a complaints procedure. Information can be made available in alternative formats e.g. various languages.	Director of Community Protection (Complaints Officer service related complaints)	Ongoing	
	Complaints regarding failure to adhere to our Equality Scheme are to be acknowledged within 5 days and responded to within 15 working days of receipt of letter, with the complainant notified of progress should the matter become protracted.	Director of People & Culture (non service related complaints)	Ongoing	
	Publication of our Equ	uality Scheme		
Equality Scheme on internet [2.9]	Equality Scheme and Annual Progress Report on our website.	HR Manager, Equality, Diversity & Inclusion	Annually	
Communication of Equality Scheme and notification of consultees [9.3]	Once approved we will communicate the revised NIFRS Equality Scheme via website, social media engagement, email notifications, mailshots to all consultees on our consultation list	HR Manager, Equality, Diversity & Inclusion	March- April 2024	
Produce Scheme in alternative formats on request [9.3]	We will produce the Scheme in alternative formats on request as per 9.3 of this Scheme.	HR Manager, Equality, Diversity & Inclusion	Ongoing	

Review of Equality Scheme			
Scheme will be reviewed within five years of submission to the Equality Commission or within a shorter timescale to allow alignment with the review of other planning cycles [10.1]	We will conduct a thorough review of the scheme in line with the Corporate Planning cycle i.e. three years after approval.	HR Manager, Equality, Diversity & Inclusion	March 2028 or earlier if required
	Any other measures proposed	d in Equality Scheme	
Work closely with other public authorities to exchange learning and best practice [2.1]	Maintain already established links with Health & Social Care Trusts, PSNI, NIAS and other organisations in order to maximise on collaborative working.	HR Manager, Equality, Diversity & Inclusion along with other HSC Equality Leads and Equality Leads in PSNI etc	Ongoing
Liaise closely with the ECNI to ensure that progress on the implementation of our Equality Scheme is maintained [2.10]	Continue communication with the ECNI.	HR Manager, Equality, Diversity & Inclusion	Twice-yearly meetings
Work with Trade Unions in the effective discharge of our equality duties. [2.1]	Maintain already established links with Trade Unions via Equality, Diversity, Inclusion & Culture Steering Group and direct channels	Director of People & Culture; HR Manager, Equality, Diversity & Inclusion	Ongoing

Appendix 5: Glossary of terms

Action plan

A plan which sets out actions a public authority will take to implement its Section 75 statutory duties. It is a mechanism for the realisation of measures to achieve equality outcomes for the Section 75 equality and good relations categories.

Action measures and outcomes

Specific measures to promote equality and good relations for the relevant Section 75 and good relations categories, linked to achievable outcomes, which should be realistic and timely.

Adverse impact

Where a Section 75 category has been affected differently by a policy and the effect is less favourable, it is known as adverse impact. If a policy has an adverse impact on a Section 75 category, a public authority must consider whether or not the adverse impact is unlawfully discriminatory. In either case a public authority must take measures to redress the adverse impact, by considering mitigating measures and/or alternative ways of delivering the policy.

Affirmative action

In general terms, affirmative action can be defined as being anything consistent with the legislation which is necessary to bring about positive change. It is a phrase used in the Fair Employment and Treatment Order (NI) 1998 to describe lawful action that is aimed at promoting equality of opportunity and fair participation in employment between members of the Protestant and Roman Catholic communities in Northern Ireland.

Article 55 Review

Under the Fair Employment and Treatment (NI) Order 1998, all registered employers must conduct periodic reviews of the composition of their workforces and of their employment practices for the purposes of determining whether members of the Protestant and Roman Catholic communities are enjoying, and are likely to continue to

enjoy, fair participation in employment in each employer's concern. These reviews, which are commonly known as Article 55 Reviews, must be conducted at least once every three years.

Audit of inequalities

An audit of inequalities is a systematic review and analysis of inequalities which exist for service users and those affected by a public authority's policies. An audit can be used by a public authority to inform its work in relation to the Section 75 equality and good relations duties. It can also enable public authorities to assess progress on the implementation of the Section 75 statutory duties, as it provides baseline information on existing inequalities relevant to a public authority's functions.

Consultation

In the context of Section 75, consultation is the process of asking those affected by a policy (i.e., service users, employees, the general public) for their views on how the policy could be implemented more effectively to promote equality of opportunity across the 9 categories. Different circumstances will call for different types of consultation. Consultations could, for example, include meetings, focus groups, surveys and questionnaires.

Desk audit

An audit of a draft Equality Scheme to ensure that the scheme conforms with the requirements on form and content as detailed in the Commission's Guidelines (the Guide).

Differential impact

Differential impact occurs where a Section 75 group has been affected differently by a policy. This effect could either be positive, neutral or negative. A public authority must make a judgement as to whether a policy has a differential impact and then it must determine whether the impact is adverse, based on a systematic appraisal of the accumulated information.

Discrimination

The anti-discrimination laws prohibit the following forms of discrimination:

- Direct discrimination
- Indirect Discrimination
- Disability Discrimination
- Victimisation
- Harassment

Brief descriptions of these above terms follow:

Direct discrimination

This generally occurs where a public authority treats a person less favourably than it treats (or, would treat) another person, in the same or similar circumstances, on one or more of the statutory non-discrimination grounds. A decision or action that is directly discriminatory will normally be unlawful unless:

(a) in an age discrimination case, the decision can be objectively justified, or (b) in any other case, the public authority can rely on a statutory exception that permits it – such as a genuine occupational requirement exception; or, a positive action exception which permits an employer to use "welcoming statements" or to take other lawful positive action to encourage participation by under-represented or otherwise disadvantaged groups.

Indirect discrimination

The definition of this term varies across some of the anti-discrimination laws, but indirect discrimination generally occurs where a public authority applies to all persons a particular provision, criterion or practice, but which is one that has the effect of placing people who share a particular equality characteristic (e.g. the same sex, or religious belief, or race) at a particular disadvantage compared to other people. A provision, criterion or practice that is indirectly discriminatory will

normally be unlawful unless (a) it can be objectively justified, or (b) the public authority can rely on a statutory exception that permits it.

Disability discrimination

In addition to direct discrimination and victimisation and harassment, discrimination against disabled people may also occur in two other ways: namely, (a) disability-related discrimination, and (b) failure to comply with a duty to make reasonable adjustments.

- (a) Disability-related discrimination generally occurs where a public authority, without lawful justification, and for a reason which relates to a disabled person's disability, treats that person less favourably that it treats (or, would treat) other people to whom that reason does not (or, would not) apply.
- (b) Failure to comply with a duty to make reasonable adjustments: One of the most notable features of the disability discrimination legislation is that in prescribed circumstances it imposes a duty on employers, service providers and public authorities to take such steps as are reasonable to remove or reduce particular disadvantages experienced by disabled people in those circumstances.

Victimisation

This form of discrimination generally occurs where a public authority treats a person less favourably than it treats (or, would treat) another person, in the same or similar circumstances, because the person has previously exercised his/her rights under the anti-discrimination laws, or has assisted another person to do so. Victimisation cannot be justified and is always unlawful.

Harassment

Harassment generally occurs where a person is subjected to unwanted conduct that is related to a non-discrimination ground with the purpose, or which has the effect, of violating their dignity or of creating for them an intimidating, hostile, degrading, humiliating or offensive environment. Harassment cannot be justified and is always unlawful.

Economic appraisal

An economic appraisal is a systematic process for examining alternative uses of resources, focusing on assessment of needs, objectives, options, costs benefits, risks, funding and affordability and other factors relevant to decisions.

Equality Impact Assessment

The mechanism underpinning Section 75, where existing and proposed policies are assessed in order to determine whether they have an adverse impact on equality of opportunity for the relevant Section 75 categories. EQIAs require the analysis of both quantitative and qualitative data.

Equality of opportunity

The prevention, elimination or regulation of discrimination between people on grounds of characteristics including sex, marital status, age, disability, religious belief, political opinion, dependants, race and sexual orientation.

The promotion of equality of opportunity entails more than the elimination of discrimination. It requires proactive measures to be taken to secure equality of opportunity between the categories identified under Section 75.

Equality Scheme

A document which outlines a public authority's arrangements for complying with its Section 75 obligations. An Equality Scheme must include an outline of the public authority's arrangements for carrying out consultations, screening, EQIAs, monitoring, training and arrangements for ensuring access to information and services.

Good relations

Although not defined in the legislation, the Commission has agreed the following working definition of good relations: 'the growth of relations and structures for Northern Ireland

that acknowledge the religious, political and racial context of this society, and that seek to promote respect, equity and trust, and embrace diversity in all its forms'.

Mainstreaming equality

The integration of equal opportunities principles, strategies and practices into the everyday work of public authorities from the outset. In other words, mainstreaming is the process of ensuring that equality considerations are built into the policy development process from the beginning, rather than being bolted on at the end. Mainstreaming can help improve methods of working by increasing a public authority's accountability, responsiveness to need and relations with the public. It can bring added value at many levels.

Mitigation of adverse impact

Where an EQIA reveals that a particular policy has an adverse impact on equality of opportunity, a public authority must consider ways of delivering the policy outcomes which have a less adverse effect on the relevant Section 75 categories; this is known as mitigating adverse impact.

Monitoring

Monitoring consists of continuously scrutinising and evaluating a policy to assess its impact on the Section 75 categories. Monitoring must be sensitive to the issues associated with human rights and privacy. Public authorities should seek advice from consultees and Section 75 representative groups when setting up monitoring systems.

Monitoring consists of the collection of relevant information and evaluation of policies. It is not solely about the collection of data, it can also take the form of regular meetings and reporting of research undertaken. Monitoring is not an end in itself but provides the data for the next cycle of policy screening.

Northern Ireland Act

The Northern Ireland Act, implementing the Good Friday Agreement, received Royal Assent on 19 November 1998. Section 75 of the Act created the statutory equality duties.

Northern Ireland Human Rights Commission

A statutory body established under Section 68 of the Northern Ireland Act 1998, which works to ensure that the human rights of everyone in Northern Ireland are fully protected in law, policy and practice.

Northern Ireland Statistics & Research Agency (NISRA)

The Northern Ireland Statistics and Research Agency (NISRA) is an Executive Agency within the Department of Finance (DoF). They provide statistical and research information regarding Northern Ireland issues and provide registration services to the public in the most effective and efficient way.

PAFT

The Policy Appraisal and Fair Treatment (PAFT) Guidelines constituted the first non-statutory attempt at mainstreaming equality in Northern Ireland in January 1994. The aim of the PAFT Guidelines was to ensure that issues of equality and equity informed policy making and activity in all spheres and at all levels of government. PAFT has now been superseded by Section 75 of the Northern Ireland Act 1998.

Policy

The formal and informal decisions a public authority makes in relation to carrying out its duties. Defined in the New Oxford English Dictionary as 'a course or principle of action adopted or proposed by a government party, business or individual'. In the context of Section 75, the term policies covers all the ways in which a public authority carries out or proposes to carry out its functions relating to Northern Ireland. Policies include unwritten as well as written policies.

Positive action

This phrase is not defined in any statute, but the Equality Commission understands it to mean any lawful action that a public authority might take for the purpose of promoting equality of opportunity for all persons in relation to employment or in accessing goods, facilities or services (such as health services, housing, education, justice, policing). It

may involve adopting new policies, practices, or procedures; or changing or abandoning old ones. *Positive action* is not the same as *positive discrimination*.

Positive discrimination differs from positive action in that positive action involves the taking of lawful actions whereas positive discrimination involves the taking of unlawful actions. Consequently, *positive action* is by definition lawful whereas *positive discrimination* is unlawful.

Qualitative data

Qualitative data refers to the experiences of individuals from their perspective, most often with less emphasis on numbers or statistical analysis. Consultations are more likely to yield qualitative than quantitative data.

Quantitative data

Quantitative data refers to numbers, typically derived from either a population in general or samples of that population. This information is often analysed by either using descriptive statistics, which consider general profiles, distributions and trends in the data, or inferential statistics, which are used to determine 'significance' either in relationships or differences in the data.

Standing Advisory Commission on Human Rights (SACHR)

SACHR has now been replaced by the Northern Ireland Human Rights Commission. SACHR, as part of its review of mechanisms in place to promote employment equality and reduce the unemployment differential, recommended that the PAFT Guidelines should be made a statutory requirement.

Screening

The procedure for identifying which policies will be subject to EQIA, and how these EQIAs will be prioritised. The purpose of screening is to identify the policies which are likely to have a minor/major impact on equality of opportunity so that greatest resources can be devoted to improving these policies. Screening requires a systematic review of existing and proposed policies.

Schedule 9

Schedule 9 of the Northern Ireland Act 1998 sets out detailed provisions for the enforcement of the Section 75 statutory duties, including an outline of what should be included in an Equality Scheme.

Section 75

Section 75 of the Northern Ireland Act provides that each public authority is required, in carrying out its functions relating to Northern Ireland, to have due regard to the need to promote equality of opportunity between:-

- persons of different religious belief, political opinion, racial group, age, marital status and sexual orientation;
- men and women generally;
- persons with a disability and persons without; and
- persons with dependants and persons without.

Without prejudice to these obligations, each public authority in carrying out its functions relating to Northern Ireland must also have regard to the desirability of promoting good relations between persons of different religious belief, political opinion or racial group.

Section 75 investigation

An investigation carried out by the Equality Commission, under Schedule 9 of the NI Act 1998, arising from the failure of a public authority to comply with the commitments set out in its approved Equality Scheme.

There are two types of Commission investigation, these are as follows:

1. An investigation of a complaint by an individual who claims to have been directly affected by the failure of a public authority to comply with its approved Equality Scheme;

2. An investigation initiated by the Commission, where it believes that a public authority may have failed to comply with its approved Equality Scheme.

The Executive Office

(previously the Office of the First Minister and Deputy First Minister (OFMDFM)) is responsible for providing advice, guidance, challenge and support to other NI Civil Service Departments on Section 75 issues.

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